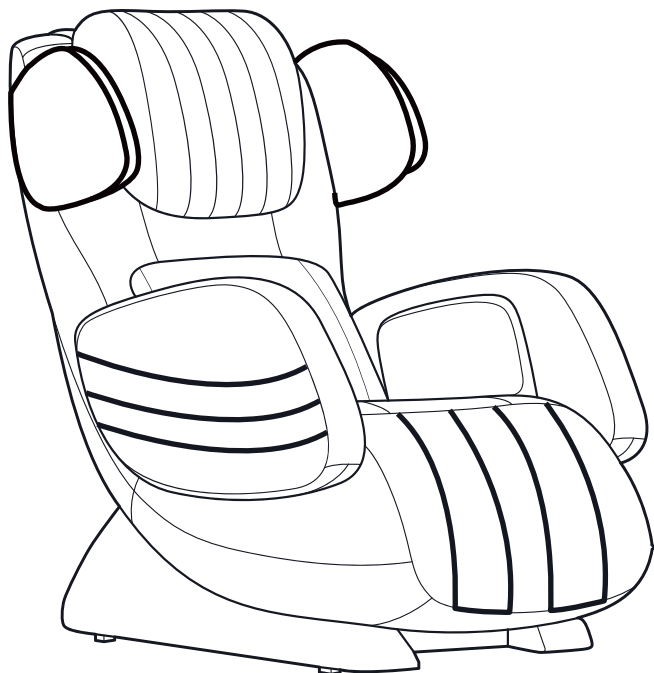


COSTWAY**USER'S MANUAL****Massage Chair****JL10007WL**

THIS INSTRUCTION BOOKLET CONTAINS **IMPORTANT** SAFETY INFORMATION. PLEASE READ AND KEEP FOR FUTURE REFERENCE.

Please give us a chance to make it right and do better!

Contact our friendly customer service department for help first.

Replacements for missing or damaged parts will be shipped ASAP!

Follow Costway

Contact Us!

Do NOT return this item.

Contact our friendly customer service department for help first.



Before You Start

- ⚠ Please read all instructions carefully.
- ⚠ Retain instructions for future reference.
- ⚠ Separate and count all parts and hardware.
- ⚠ Read through each step carefully and follow the proper order.
- ⚠ We recommend that, where possible, all items are assembled near to the area in which they will be placed in use, to avoid moving the product unnecessarily once assembled.
- ⚠ Always place the product on a flat, steady and stable surface.
- ⚠ Keep all small parts and packaging materials for this product away from babies and children as they potentially pose a serious choking hazard.

FCC CAUTION:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. The equipment should be installed and operated with minimum distance 8" (20cm) between the radiator and your body.

IC WARNING:

This device complies with Industry Canada licence-exempt RSS standard(s).

Operation is subject to the following two conditions:

- (1) this device may not cause interference, and
- (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- (1) l'appareil ne doit pas produire de brouillage, et
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

The device is compliance with RF exposure guidelines, user can obtain Canadian information on RF exposure and compliance. The equipment should be installed and operated with minimum distance 8" (20cm) between the radiator and your body.

Le présent appareil est conforme

Après examen de ce matériel aux conformité ou aux limites d'intensité de champ RF,

Les utilisateurs peuvent sur l'exposition aux radiofréquences et la conformité and compliance d'acquérir. Installation et mise en oeuvre de ce matériel devrait avec échangeur distance minimale entre 8" (20cm) ton corps.

CONTENTS

Before use

- IMPORTANT SAFETY INSTRUCTIONS
- Important safety matters
- Grounding description
- Installation
- Before use
- Structure
- Controller

USAGE

- Instruction for use

MAINTENANCE

- Clean & maintenance

Q/A /IMPORTANT

- Q/A
- Specification
- Contact us

IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should always be followed, including the following:
Read all instructions before using (this appliance).

DANGER – To reduce the risk of electric shock:

- 1) Always unplug this appliance from the electrical outlet immediately after using and before cleaning.

WARNING – To reduce the risk of burns, fire, electric shock, or injury to persons:

- 1) An appliance should never be left unattended when plugged in. Unplug from outlet when not in use, and before putting on or taking off parts.
- 2) Do not operate under blanket or pillow. Excessive heating can occur and cause fire, electric shock, or injury to persons.
- 3) Close supervision is necessary when this appliance is used by, on, or near children, invalids, or disabled persons. Keep children away from extended foot support (or other similar parts).
- 4) Use this appliance only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
- 5) Never operate this appliance if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. Return the appliance to a service center for examination and repair.
- 6) Do not carry this appliance by supply cord or use cord as a handle.
- 7) Keep the cord away from heated surfaces.
- 8) Never operate the appliance with the air openings blocked. Keep the air openings free of lint, hair, and the like.
- 9) Never drop or insert any object into any opening.
- 10) Do not use outdoors.
- 11) Do not operate where aerosol (spray) products are being used or where oxygen is being administered.
- 12) To disconnect, turn all controls to the off position, then remove plug from outlet.
- 13) Connect this appliance to a properly grounded outlet only. See Grounding Instructions.
- 14) Do not use massager in close proximity to loose clothing or jewelry. Keep long hair away from massager while in use.

DANGER:

- i) Never use pins or other metallic fasteners with this appliance.
- ii) Carefully examine the covering before each use. Discard the appliance if the covering shows any sign of deterioration, such as checking, blistering, or cracking.
- iii) Keep Dry – Do not operate in a wet or moist condition.

WARNING:

- i) Temperatures sufficiently high to cause burns may occur regardless of the control setting. Do not use on an infant or invalid or on a sleeping or unconscious person.
Do not use on insensitive skin or on a person with poor blood circulation. Check the skin in contact with the heated area of the appliance frequently to reduce the risk of blistering.
- ii) Do Not Crush – Avoid sharp folds.

CAUTION:

To prevent electric shock, unplug before replacing the fuse and other service.

WARNING:

The maximum rated user weight (load) is 264 Lbs / 120 KGS.

WARNING:

To reduce the risk of personal injury, read and understand all the instructions before using this product.

WARNING:

In any case, the user can not disassemble the back cushion.

CAUTION:

HOUSEHOLD AND INDOOR USE ONLY.

WARNING
BURNS WILL RESULT FROM IMPROPER USE
READ INSTRUCTIONS BEFORE USING
DO NOT WET - DO NOT USE PINS
NEVER REMOVE THE COVER.

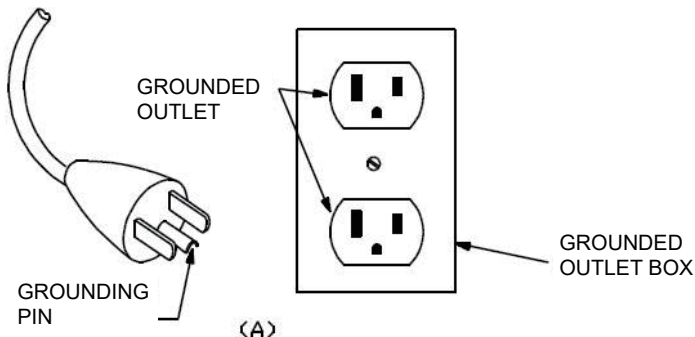
SAVE THESE INSTRUCTIONS
GROUNDING INSTRUCTIONS

This product must be grounded. If it should malfunction or breakdown, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. This product is equipped with a cord having an equipment-grounding conductor and a grounding plug.

The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

DANGER – Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or serviceman if you are in doubt as to whether the product is properly grounded. Do not modify the plug provided with the product – if it will not fit the outlet, have a proper outlet installed by a qualified electrician.

This product is for use on a nominal 120V circuit and has a grounding plug that looks like the plug illustrated in sketch A. Make sure that the product is connected to an outlet having the same configuration as the plug. No adapter should be used with this product.



Important safety matters

- Please read this safety precaution carefully before starting to use product.
- The precautions shown here are to remind you and use this product properly to prevent you and others from being hurt or damaged.



Caution:

If used incorrectly, the user may be harmed, or the items may be harmed or damaged, which includes the damage to houses, household property, livestock, and pets.

The appliance has a heated surface. Persons insensitive to heat must be careful when using the appliance.

EXAMPLE OF ICON

	△ Indicates that there is a warning or an attention (The example on the left shows general warnings and cautions.)
	⊘ Indicates prohibited behavior (The example on the left shows that disassembly is prohibited.)
	● Indication of mandatory and instructional content (The example on the left shows unplugging)

- Please keep it in a place where you can check it at any time.



The following people must consult your doctor before using:

- Patients with cancers
- Maternal or menstrual period
- High fever
- Patients with acute illness (painful)
- Patients with osteoporosis
- Patients with perceptual disturbance
- Cardiopath
- Anemia
- Users of cardiac rhythm devices or other implanted devices
- Spine abnormalities or curvatures
- People receiving treatment or feeling physically abnormal
- For use in previously treated or injured areas
- People who need quiet
- People with severe blood circulation disorders on the feet
- Sometimes cause physical abnormalities



**ATTENTION**





Please unplug the power immediately when the product is unable to operate or abnormal, and ask the seller to check and repair to avoid electric shock, leakage, short circuit and fire.

When massaging around the neck, please pay attention to the movement of the massage roller and do not over-massage. This may cause accidents or injuries.

When lifting/declining the seat back and legrest, please make sure that there are no people, objects or pets on the back and under the legrest to avoid any injuries.

Please make sure that the chair cover is not damaged before use. (If it is damaged, stop using it immediately, unplug the power, and request repair.) In order to avoid injury or electric shock due to the damaged chair cover.

	<p>Before using, please make sure that you are not wearing any accessories to avoid injury.</p>
	<p>Please control the massage time within 15 minutes. In addition, please control the massage time of the same part within 5 minutes. Continuous massage for too long may cause muscle and nerve pain. It is recommended to control the massage time within 30 minutes for 1 day.</p>
	<p>If you have or feel any abnormalities during massage, please stop using immediately.</p>
	<p>After use, please turn of the power switch to prevent accidents caused by children playing around.</p>
	<p>Please use it in a horizontal place to avoid malfunctions and accidents.</p>
	<p>Be careful not to trip over the remote-control cable to avoid accidents or injuries.</p>
	<p>Please check the position of the massage rollers before you use it to avoid accidents or injuries.</p>
	<p>Move the chair stably to avoid scratching the surface.</p>
	<p>Do not use a power source other than 220-240V to avoid electric shock or sparks.</p>
	<p>If the power cord or plug is damaged, stop using it immediately to avoid electric shock, short circuit and sparks.</p>
	<p>Take care of the power cord. Do not damage, re-process, forcibly bend, stretch, twist, stick, or tighten the power cord. In addition, do not place under the heavy objects, especially do not get caught in or pinch the power cord during moving. Otherwise, the power cord may be damaged, causing electric shock or sparks.</p>
	<p>Do not allow children to use it alone and keep young children away.</p>
	<p>Do not allow children to play on the chair to avoid injury or malfunction.</p>
	<p>Do not use other therapeutic equipment while using this machine.</p>
	<p>Do not fall asleep during the massage as unconscious massage may cause injury or discomfort.</p>
	<p>Do not use it for any purpose other than massage to avoid malfunction or accident.</p>
	<p>Be sure to insert the power plug all the way, and make sure that no pins or garbage are stuck on the plug. It may cause electric shock, short circuit and fire.</p>
<p>Do not use near open flames, such as a stove. Do not use while smoking. Do not use on heating appliances, such as electric blankets, as it may cause a fire.</p>	

	<p>This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.</p>
	<p>Do not pull the leather too hard. Do not puncture it with force or sharp objects to avoid injury and malfunction.</p>
	<p>Do not wipe with gasoline, diluent, etc. Do not spray insecticide to avoid electric shock and sparks.</p>
	<p>Do not sit on the backrest, armrest, or legrest to avoid injury or malfunction.</p>
	<p>Do not move the casters or drag the chair on the surface that is easy to be scratched, such as wooden floors or carpets.</p>
	<p>Do not drop the chair or hit it with strong force to avoid injury or malfunction.</p>
	<p>Do not use the chair right after a meal to avoid discomfort.</p>
	<p>Do not move the chair when carrying people or objects to avoid injury or malfunction.</p>
	<p>Do not seat more than two people on the chair at the same time to avoid injury or malfunction.</p>
	<p>Do not use on elbows, knees, head, abdomen. Do not sandwich your hands and feet between the massage rollers to avoid injury and discomfort.</p>
	<p>Do not use it when wearing hard objects, such as hair accessories, in case of injury.</p>
<p>Do not put your head and hands under the legrest and under the chair to avoid accidents or injuries.</p>	
	<p>In the event of a power failure, please immediately turn off the power switch and disconnect the power plug from the outlet to avoid accidents when the power is reapplied.</p>
	<p>When unplugging the power plug, please hold the plug part on the front side and do not pull the power cord. It may cause electric shock or short circuit, which may cause fire.</p>
	<p>When the chair is not in use, please unplug the power plug from the socket, as the dust and moisture will cause wires to age and cause a leakage fire.</p>
	<p>When performing maintenance, please unplug the power plug from the socket. In addition, do not insert or remove the plug with wet hands, as it may cause electric shock and injury.</p>
	<p>Do not place it in a humid place such as a bathroom, as it may cause electric shock, fire, failure, and rust.</p>
	<p>With the exception of service technicians, no one should disassemble, repair, or modify the chair. Doing so may cause fire or electric shock.</p>

Grounding description

- * This product must be grounded. If it should malfunction or breakdown, grounding provides a path of least resistance for electric current to reduce the risk of electric shock.
- * This product is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.



Attention

- * Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or serviceman if you are in doubt as to whether the product is properly grounded. Do not modify the plug provided with the product – if it will not fit the outlet, have a proper outlet installed by a qualified electrician.
- * This product has a grounding plug, make sure that the product is connected to an outlet having the same configuration as the plug.
- * No adapter should be used with this product.
- * If the power cord is damaged, it must be replaced with a dedicated power cord or a dedicated component purchased from its manufacturer or maintenance department.
- * The appliance has a heated surface. Persons insensitive to heat must be careful when using the appliance.

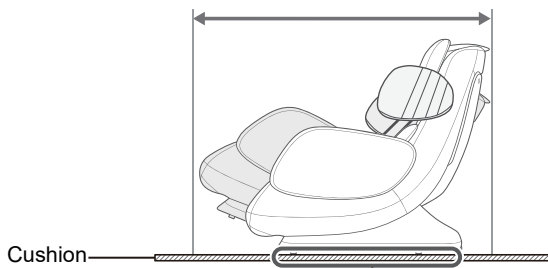
Installation

1

Installation site

This machine must be grounded.

Make sure there is enough space for the massage chair to tilt.

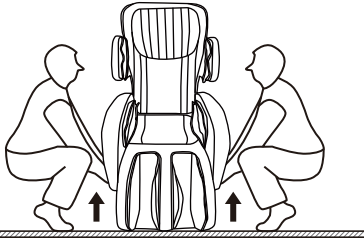


The area where the seat frame touches the floor.

- Do not expose the massage chair to direct sunlight or high temperature environments (such as before heating equipment), because this may cause the massage chair's synthetic leather to fade or harden.
- To avoid damage to the floor, place a mat under the machine. When tiling the mat, the size of the mat should be large enough to cover the area where the base frame of the machine touches the floor (at least 35.5" x 21"/90 x 53 cm), as shown in the picture.
- The machine should be installed close to the power outlet.

2 Product moving instructions

Method 1: Hold both sides of the handrail, then lift and move.



- Since this machine is heavy, please be careful when carrying it to avoid back strain. (This method must be carried by two or more people)

Weight	About 128LBS / 58KG
--------	---------------------

※ Attention

- 1, Please lift the massage chair to move on the vulnerable ground such as wooden floor.
- 2, Please reach under the armrest to support the armrest while lifting it.

Place the unit on the floor

- Put down the machine slowly, taking care not to injure your feet.
- Do not let go of the machine until the machine is completely flat. If you suddenly let go, it may cause damage to the machine.
- The floor may be damaged, therefore, it is recommended to lay mats and other items on the floor.

Attention

- | | |
|--|---|
| <ul style="list-style-type: none"> • Do not drag or push the machine when it is not fully installed. • To move the machine on casters after use, it is recommended to lay a mat under the moving position to avoid scratches on the floor. | <ul style="list-style-type: none"> • Do not move the unit when someone is seated. Otherwise, it may cause the unit to malfunction or personal injury due to a fall. • Please turn off the machine before moving the machine and make sure that the backrest and feet are fully reset. Otherwise, it may cause malfunction of the unit or personal injury. |
|--|---|

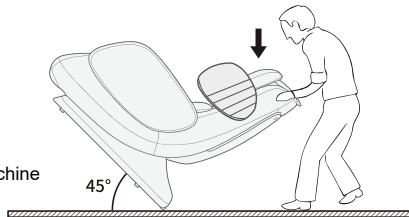
Method 2: Use the rear casters to move the massage chair

Attention

If you use the rear casters to move the unit, please put a cushion on the floor, otherwise it may leave scratches on the floor.

- As shown in the figure, tilt the chair down and back about 45 degrees to move it.
- Note: Please don't push it down too far to avoid the chair from being completely overturned and causing damage to the hood.

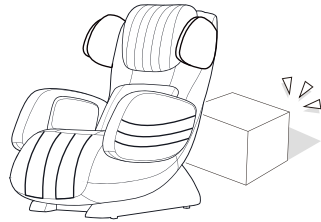
- 1, Press the standby button " ⏻ " on the control panel to turn off all functions.
- 2, Reset the machine to its original position. Press the power switch on the lower back of the machine to "O" (off) position, unplug the power plug.



Before use

1 Check around

Make sure that there are no people, pets and other objects around the machine.



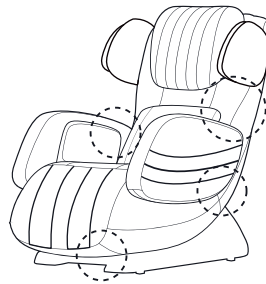
2 Make sure that there is no objects between the gaps of the machine.

Before massage, please make sure that there is no objects caught in the gap of the massage chair.



Attention

- Do not put your hands, fingers, feet, or head into the gaps between the legs and the seat and armrests.
- Before seating, please make sure that there are no foreign objects between the various parts of the machine.
- Do not put your hands, arms or head deep between the backrest and the back cover.
- Do not put pets on the massage chair (seat, backrest, armrests, legs, etc.).



3 Turn on the power

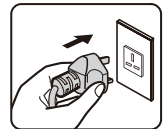
Before massage, please make sure that no foreign objects are caught in the legs etc.



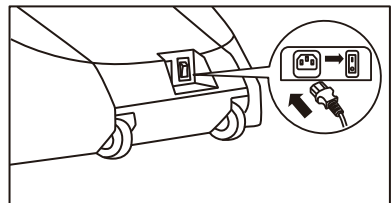
Warning

- Please check whether the power cord and power plug are damaged before use.
- Before seating, please make sure that there are no foreign objects between the various parts of the machine. Be sure to insert the power plug all the way. Otherwise, electric shock or overheating may cause fire.
- Please use 120V ~ 50Hz alternating current. Do not connect the transformer without authorization. Otherwise, it may cause electric shock, machine malfunction or overheating and cause a fire.
- Do not plug or unplug the power plug with wet hands.

- 1 Insert the power plug into the power socket.




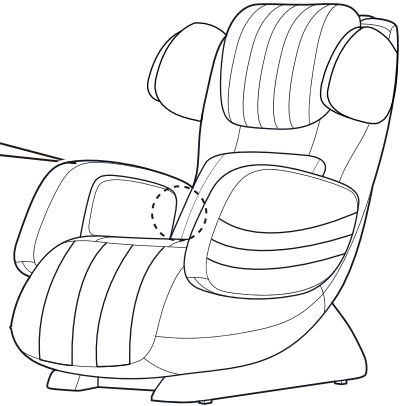
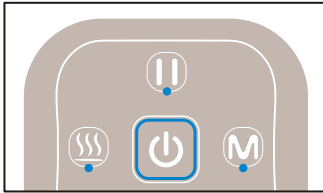
- 2 Press the power switch at the pedestal, turn the switch to "I" (on) position.



Before use

4 Make sure the massage rollers is in the storage position.

If not, press the "  " at the control panel to set.



5 Make sure the fabric is not damaged and no cracks.

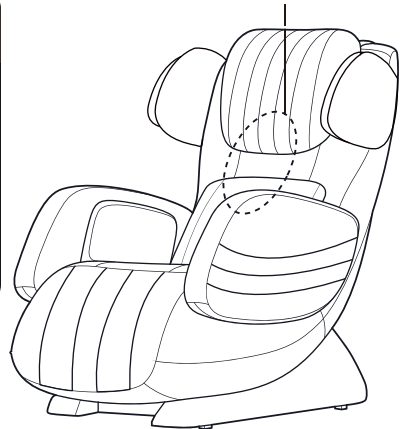
Key inspection area: The area of the back covering the range of motion of the massage balls.



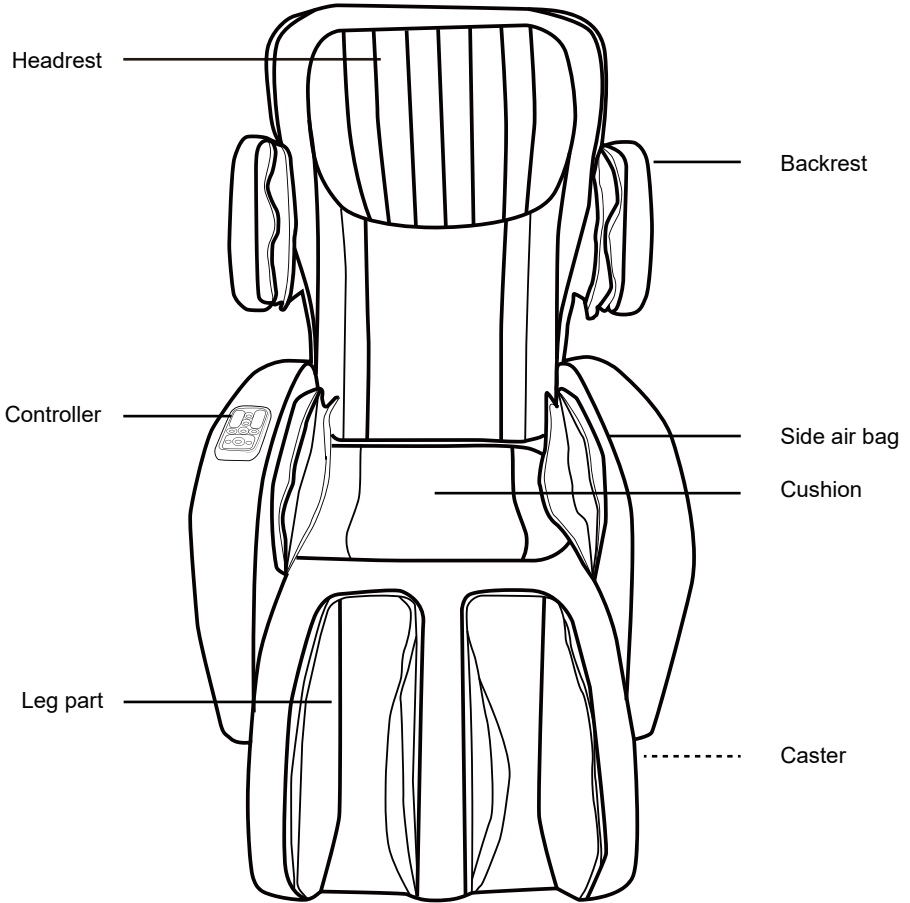
Attention

- Before using the massage chair, be sure to open the cushion and check whether the fabric in the key area as shown in the figure is damaged. Please also check whether the fabric is damaged in other parts. (No matter how small the damage is, please stop using it immediately, unplug the power plug, and send the unit for repair.) Using this massage chair with the fabric damaged may cause the danger of injury or electric shock.

Key inspection area

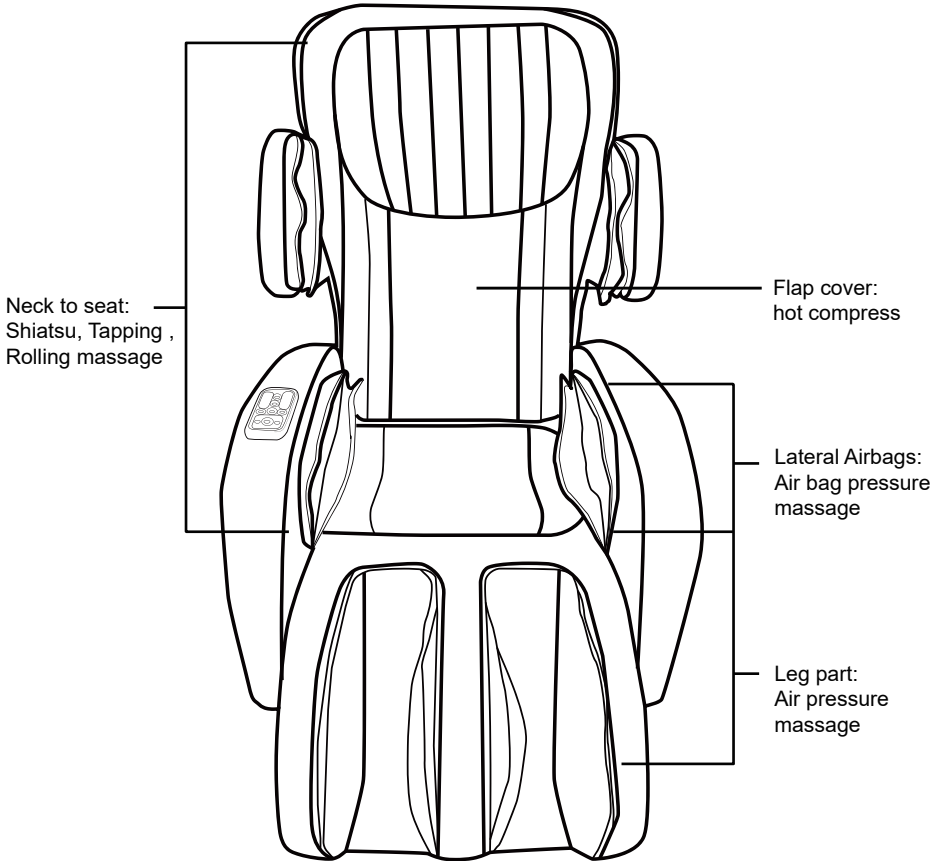


Product Structure

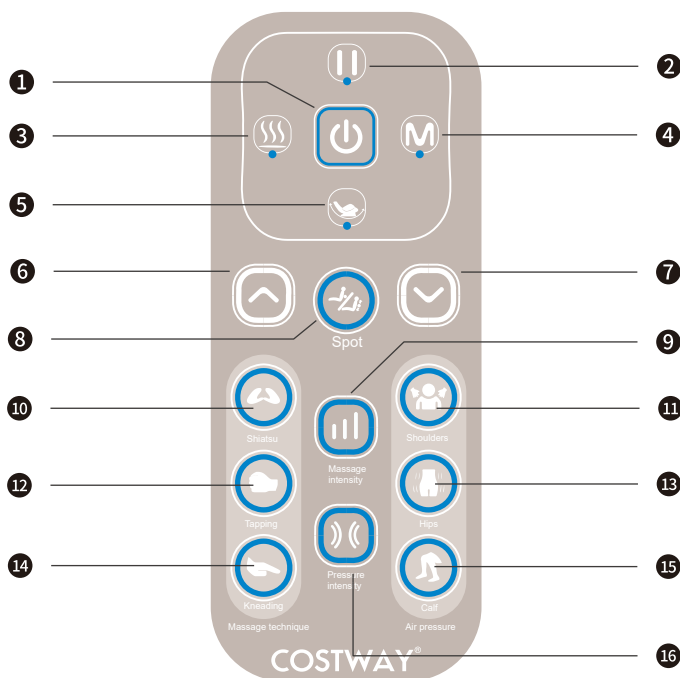


Product Structure

Massage position



Controller description



1. Power On/Off: turn on/off the massage chair.
2. Pause: stop all the massage.
3. Heat: turn on/off the heating function.
4. Mode: to choose auto modes.
5. Swing function: turn on/off the swing function.
- 6/7. Up/Down: massage position adjustment.
8. Spot/Zone: fixed point/area choosing.
9. Strength: adjust massage strength.
10. Shiatsu: turn on/off shiatsu massage.
11. Shoulder Airbags: inflate/deflate airbags for shoulder.
12. Tapping: turn on/off tapping function.
13. Lateral Airbags: inflate/deflate airbags for lateral.
14. Rolling: turn on/off rolling function.
15. Leg Airbags: inflate/deflate airbags for calf.
16. Air pressure intensity: adjust air pressure intensity.

Instructions for use

Button Description

1. POWER ON/OFF: turn on/off the massage chair

Press this button when the product is in standby state, the indicator light on and come with a beep, turn to default timing 15mins. The Chair would stop working after 15 minutes. Then press this button to turn off the chair, the indicator light will twinkle and massage chair will start to be stored, once stored, the indicator light will be off.

2. PAUSE: stop all the massage

Press this button, it will pause all the actions of the massage chair, the indicator light on and come with a beep. Press again, there will be a beep and indicator light off, the chair restart.

*When the massage chair is shut down and reset, in case of emergency, you can press this key.

3. HEAT: turn on/off the heating function

Press this button to turn on the heat function, the indicator light on and come with a beep. Press again to turn off the heat function, the indicator light will go out with a beeping sound.

4. MODE: to choose auto modes

The air pressure function will be automatically turned on and maintained at a weak intensity, press this button in the power-on state.

- Whole body mode---press the MODE button once, the indicator light is on (green light) and accompanied by a beep.
- Neck and shoulder mode---press the MODE button for the second time, the indicator light (blue light) will be on and a beep will sound.
- Waist-hip mode---press the MODE button for the third time, the indicator light is on (red light) and a beep sounds.
- Exit the MODE function---press the MODE button for the fourth time, the indicator light will be off and a beep will sound.

If you press this button multiple times, the mode will cycle sequentially.

5. Swing function: turn on/off the swing function

Press once to start the cradle mode, the indicator light will be on and there will be a beep. Press again to exit this mode, the indicator light will be off with a beep.

Instructions for use

6/7. UP/DOWN: rise and fall the massage heads

In SPOT/ZONE mode or after the shoulder-to-neck position is automatically detected and the beep sounds, press UP or DOWN to adjust the massage head to move up or down.

The indicator light flashes.

Note: The indicator light does not light up when adjusting the shoulder and neck position.

The green light flashes in SPOT mode, and the blue light flashes in ZONE mode.

8. Spot/Zone: fixed point/area choosing

This button is effective in manual mode with Roll, Shiatsu or tapping on.

- In SHIATSU/TAPPING mode: Press this button once to exit the overall massage mode, and the fixed-point massage function (SPOT) is turned on (there is a prompt sound, and the indicator light is green). Press this button again, the SPOT function is turned off, and the ZONE function is turned on (blue light). Press this button for the third time, the ZONE function is turned off, and the overall massage function is turned on (the light is off).
- In ROLL mode: Press this button once, the light is on (blue), and the SPOT function is off. Press this button again, the light is on (blue), and the ZONE function is turned on. Press this button again to exit the ZONE function and the overall Roll on (light off). When exiting the Roll function, the ZONE function is automatically exited.

9. Strength: adjust massage strength

Press this button to adjust the intensity when the MODE/SHIATSU/ROLL/TAPPING/LEG is on. The indicator light would be changed accordingly from green, blue and red (weak, mid, strong).

10. SHIATSU --- Press this button to turn on the SHIATSU function and light on.

Press once again, exit SHIATSU function and light off.

PS: Pressing this button in automatic mode will automatically exit the MODE function, and only stay in SHIATSU mode.

11. Shoulder Airbags: inflate/deflate airbags for shoulder

- In automatic mode (Mode function): Press this button to adjust the intensity of the airbag according to the middle gear (blue light), strong gear (red light), airbag off (light off) and weak gear (green light).
- In manual mode: Press this button to adjust the airbag intensity according to weak gear (green light), middle gear (blue light), strong gear (red light) and off (light off).

PS: Every time you press the button, there will be a beep.

Instructions for use

12. Tapping: turn on/off tapping function

Press this button to turn on the Tapping function. Press once again, quit Tapping function and light off.

PS: press this button under automatic mode would automatically quit from Mode function and maintaining in the tapping mode only.

13. Lateral Airbags: inflate/deflate airbags for lateral

Press this button to turn on the Hip air inflation function, light on and come with a beep.

Press once again, quit Hip air inflation function, light off and come with a beep.

14. Rolling: turn on/off rolling function

Press this button to turn on the Rolling function, light on and come with a beep.

Press once again, quit Roll function, light off and come with a beep.

PS: press this button under automatic mode would automatically quit from Mode function and maintaining in the rolling mode only.

15. Leg Airbags: inflate/deflate airbags for calf

Press this button to turn on the Leg Air Pressure function, light on and come with a beep.

Press once again, exit Leg Air Pressure function, light off and come with a beep.

16. Air pressure intensity: adjust air pressure intensity

Press this button to adjust the intensity when the Mode/ Shoulder Airbags / Lateral Airbags / Leg Airbags is on state. The indicator light would be changed accordingly from green, blue and red (weak, mid, strong).

Operation Complete

After use, please press the Power button, and the product will reset automatically. After reset, please press the power switch to "O" position under the back of the massage chair .

Please pull out the power plug if not used for a long time.

Clean & Maintenance

Clean synthetic leather parts

Wipe the leather with a soft, dry cloth.

1. Do not use chemicals such as thinner, gasoline, alcohol and so on to clean the machine.

2. Please follow the instructions when using commercially available leather care products (rag).

3. If the synthetic leather is particularly dirty, wipe it as follows.

① Dip a soft cloth in water or hot water with 3% to 5% neutral detergent, and then squeeze it out thoroughly.

② Use the soft cloth to wipe the leather surface.

③ Wipe off the cleaning fluid with a cloth that has been soaked in water and wrung out thoroughly.

④ Use a soft cloth to wipe dry.

⑤ Let it air dry naturally.

4. If stains are difficult to remove, please soak commercially purchased melamine foam in neutral detergent, then wipe the unit with it.

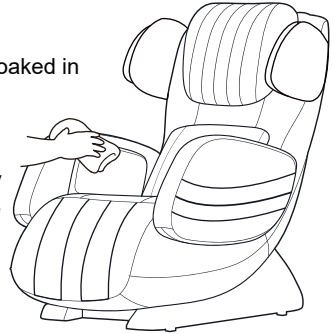
5. Do not use a hair dryer to dry surfaces.

6. Since the color of the cloth will stain the surface of the synthetic leather, cattle are used.

Be careful when wiping the machine with cloth and colored cloth.

7. Do not keep these areas in contact with plastic for long periods of time, as this will cause discoloration.

8. Synthetic leather has the potential to change color, so please contact it when using hair dye covered with a towel.



Clean plastic part

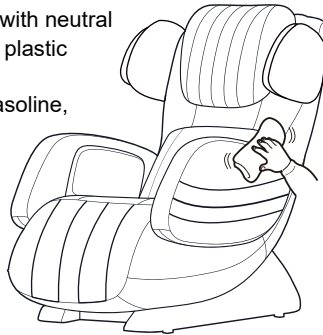
1. Soak the soft cloth in water or hot water with neutral detergent, wring it out, and and wipe the plastic part of the machine.

* Do not use chemicals such as thinner, gasoline, alcohol and so on to clean the machine.

2. Wipe with a cloth soaked in water and thoroughly wrung out.

* Be sure to wring out the cloth before wiping the control panel.

3. Let it air dry.



TROUBLE SHOOTING (Q&A)

When a fault is found, first check and try the following methods.
If the failure persists after trying, please contact our customer service.

The problem	Cause and treatment
The massage nodes stop during use (The massage chair beeps, and all the display icons and buttons on the control panel flash then go out)	<p><u>In the process of use, when the massage nodes encounter too much external force, the massage wheel may stop moving for safety reasons.</u> If all the icons and buttons on the control panel start flashing, which is extremely unusual, please turn off the power switch, wait for about 10 seconds, and then turn it on again. If the massage nodes stop again, adjust your sitting position so that your back is not completely attached to the backrest. (Relevant precautions should be observed, especially for persons weighing 220lbs / 100kg or more when used.)</p>
Don't tilt (Control panel light off then stop running after beeps)	<p><u>If the massage chair encounters obstacles or too much force during use, the machine will stop working for safety reasons.</u> When all the displayed contents and buttons are flashing and the backrest has stopped working, Power off the unit once, press "on" again 10 seconds later, and then operate it.</p>
The massage nodes do not reach the shoulders or neck.	<p>If the head doesn't get to the pillow, or the back doesn't get to the backrest, neck and shoulder position may be lower than actual position during body detection. Rest your head fully on the pillow and start again</p>
Different intensities of the left and right massage nodes	<p>This situation occurs because the massage movement which can carry out the interactive pounding/tapping action of the massage nodes are equipped. It's not a malfunction.</p>
The massage chair doesn't work at all. * Upper body (neck to waist) massage * Air pressure massage	<ul style="list-style-type: none"> * The power cord connection is disconnected. * The power switch is not turned on. * No program is selected after pressing the Power button on the control panel.
Even if the heating function is turned off, the temperature cannot be lowered	<p>Because of the structure of the heater, it will still feel warm for a moment after heating because of the waste heat. Even if the warm function is turned off, continuous massage of the same part will make the body temperature rise.</p>
The machine has been damaged.	<p>In order to prevent accidents, please be sure to contact the authorized service center.</p>
Abnormal heating of the power cord or power plug.	

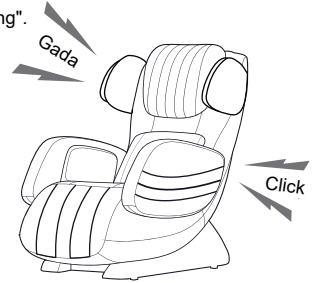
If the above treatment method is invalid, please contact our customer service.

TROUBLE SHOOTING (Q&A)

About the sounds and caring feelings of the machine during operation

During use, the following action sounds and feelings will occur, but this is due to the structure of the massage chair, not abnormal.

1. The sound of massage nodes changing from "extending" to "retracting".
2. When in use, the massage nodes can make a sound and feel when it rubs the wrinkles on the fabric.
3. The movement sounds of kneading, tapping etc.
4. The friction sound of the massage nodes.
5. Motion sounds when moving up and down.
6. The rotating sound of the conveyor belt.
7. The motor sound.
8. The sound of the massage nodes changing from "Squeeze" to "Stretch".
9. The sound of sitting down.
10. The friction sound of armrest and cushion when the back is tilted.
11. The friction sound of rubbing between massage nodes and the cloth.
12. Air pump working sound when air bag massage is in operation
13. Exhaust sound of air bag massage operation
14. The working sound of the solenoid valve under the seat during the operation of air bag massage.
15. Shoulder extension and movement sound.
16. Air bag action sound
17. The sound of the cushion rubbing against the leather on the back cover when the back is tilted



It's also possible that something went wrong when the sound got louder.

At this point, please entrust authorized service center for inspection and maintenance.



WARNING:

Do not modify the massage chair without authorization. Do not decompose or repair the machine by yourself.

Otherwise, it may cause fire, abnormal action and personal injury.



WARNING:

In case of abnormal or malfunction, stop using immediately and unplug the power.. (Otherwise, smoke, fire or electric shock may occur.)

< Examples of exception and fault >

- It may not work after turning on the power switch.
- Move the power cord, sometimes energized and sometimes not.
- Burn odor and abnormal sounds in operation
- Deformed massage chair or abnormal heat
→ Please entrust the authorized service center to check and repair immediately.

PRODUCT SPECIFICATION

Product name	VIP Massage chair
Model	EW-15005
Rated Voltage	120V~ 60Hz
Rated power	100W
Rated time	15min
Dimension(L*W*H)	Upright position: 49"x27"x39"/124*68*100cm(LxWxH)
	Horizontal: 58"x27"x32"/147*68*80cm(LxWxH)
Weight	G.W: 159LBS / 72KG
	N.W: 128LBS / 58KG
Powerline length	6 FT / 180CM
Working environment	Temperature: 32 ℉ ~ 95 ℉ / 0 ℃ ~ 35 ℃
	Humidity: 20%~80%
Storage	Temperature: 23 ℉ ~ 95 ℉ / -5 ℃ ~ 35 ℃
	Humidity level: 20%~80%
Safety functions	Thermal and overcurrent protection
Maximum weight for user	220LBS / 100KG

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